

Initial Information

pursuant to Section 15 of the German Insurance Mediation Ordinance (VersVermV)

1. Company, Address and Contact Details

Georg Duncker GmbH & Co. KG
Insurance Broker
Alter Wall 20–22, 20457 Hamburg

Phone: +49 40 3760040
Fax: +49 40 376004111
Website: www.georg-duncker.com
E-mail: info@georg-duncker.com

2. Personally Liable Partner (General Partner)

Georg Duncker Verwaltungs GmbH
(Address as above)

Registered with the Local Court of Hamburg, HRB 93277

Represented by the Managing Directors: Mr Christian Ross, Dr Albert Ross

Commercial Register Number: HRA 12148, Local Court of Hamburg

3. Professional Regulations

The relevant professional regulations include in particular:

- Section 34d German Trade Regulation Act (GewO)
Insurance broker with authorisation pursuant to Section 34d (1) GewO, Federal Republic of Germany
- Sections 59–68 German Insurance Contract Act (VVG)
- German Insurance Mediation Ordinance (VersVermV)

These regulations can be viewed and downloaded via the website operated by the German Federal Ministry of Justice and juris GmbH: www.gesetze-im-internet.de

Our services include advisory activities.

Registration number:
D-K79I-3Y530-64

4. Supervisory Authority and Competent Licensing Authority

Hamburg Chamber of Commerce
Adolphsplatz 1
20457 Hamburg
Germany
<https://www.hk24.de/>

The registration can be verified as follows:

Association of German Chambers of Industry and Commerce (DIHK) e.V.
Breite Straße 29, 10178 Berlin
Phone: 0180 60 05 85 0*
www.vermittlerregister.info
*€0.20 per call

5. Complaints and Supervisory Bodies

In accordance with Section 36 VSBG and Section 17 (4) VersVermV, we hereby inform you that we are obliged and willing to participate in dispute resolution proceedings.

The following supervisory bodies may be contacted:

Versicherungsombudsman e.V.
P.O. Box 08 06 32, 10006 Berlin
www.versicherungsombudsman.de

Ombudsman for Private Health and Long-Term Care Insurance
P.O. Box 06 02 22, 10052 Berlin
www.pkv-ombudsman.de

European Commission
Online Dispute Resolution Platform (ODR)
<http://ec.europa.eu/consumers/odr>

6. Type and Source of Remuneration

Our remuneration may consist of:

- a commission included in the insurance premium and paid by the respective insurance company, or
- a specifically agreed payment by the client, or
- a combination of both.

This depends on the client's wishes and needs and on the insurance products that may be arranged.

7. Complaints Management

If you have any complaints, please contact our complaints office by e-mail:
beschwerde@georg-duncker.com